

SUPPLEMENTAL REPORT OF THE DEMOCRATIC SERVICES MANAGER
Agenda item 13.1

3. Agenda Item 10: Report of Cabinet dated 18 June 2007: Draft 2006/07 Best Value Performance Plan

Cabinet on 18 June, in making the recommendation to Council, also instructed the Chief Executive, in consultation with the Leader and the Cabinet Member for Policy and Performance, to make any required amendments to the draft 2006/07 Best Value Performance Plan, and to amend provisional BVPI figures as necessary, prior to recommendation to full Council (Cab, Dec18/6/07 – 8).

The revised Plan is attached as Appendix A to this Supplemental Report.

RECOMMEND – That the Report of Cabinet dated 18 June, together with the revised Best Value Performance Plan, as set out in Appendix A to this Supplemental Report be approved and adopted.

4. Comments on the Work of Cabinet – Agenda Item 14

Further Comments in the names of

(i) Councillor John Hart:

“Comment on the work of the Cabinet Member for Environment and Transport, particularly on safety in the Borough’s tube stations.”

(ii) Councillor Linda McFadyen

“To comment on the work of the Cabinet regarding responses to the public consultation of the Watling Estate Conservation Area Character Appraisal Statement.”

5. Amendments to Items on the Agenda

(i) ***Motion 8.1: in the name of Councillor Fiona Bulmer***

(a) An amendment in the name of Councillor Brian Salinger

“To add the following words to the end of the motion

“Council congratulates the Mill Hill School Foundation on its bi-centenary. Council recognises the contribution that the schools have made to the life of Barnet and its predecessor authorities over the 200 years.””

(b) An amendment in the name of Councillor Barry Rawlings

“Add after “and congratulates them on their achievements”:

Council is not complacent about standards in schools, and pledges that resources and efforts will be particularly targeted wherever there are areas of underachievement, so that children from all backgrounds can share in educational success.

Substantive motion to read:

“Council is extremely proud of Barnet’s diverse and highly successful schools.

Further, Council further notes that Barnet secondary schools have the best attendance record in London, and that they are in the top ten local authorities in the country for performance at GCSE and the fourth best in the country at A-level.

Council also notes the excellent performance of Barnet's primary schools in adding value for children at Key Stage 1 and Key Stage 2 which is the third best in England, and for achieving the second best results in the country for Mathematics at Key Stage 2.

Council believes these results are testament to the unstinting work of pupils, parents teachers and Governors, who have worked with the local authority to maintain and drive up standards.

Council therefore welcomes the forthcoming celebration of these achievements across Barnet's schools, in the week of 2-6 July.

Council thanks all those involved in providing education in the Borough, and congratulates them on their achievements.

Council is not complacent about standards in schools, and pledges that resources and efforts will be particularly targeted wherever there are areas of underachievement, so that children from all backgrounds can share in educational success.

Council calls on Cabinet to continue to work with parents and schools to help them improve their excellent examination results further and provide even more opportunities for young people in Barnet to achieve their full potential.”

Councillor Rawlings has requested, in accordance with Council Procedure Rule Part 4, Section 1, 31.5 that if the item is not dealt with by the end of the meeting it be voted upon at the council meeting.

(ii) *Motion 8.2: in the name of Councillor Matthew Offord*

(a) An amendment in the name of Councillor Kath McGuirk:

“Insert after “Council is proud of...”:

... our residential kerbside re-cycling collection service introduced by the administration in 2001, and of...

Substantive motion to read:

“Council is proud of our residential kerbside re-cycling collection service introduced by the administration in 2001, and of this administration's record on re-cycling, which has broken Government targets and has set an ambitious 40% rate by 2010.

Council believes this has been achieved through groundbreaking initiatives such as compulsory re-cycling and the ever-expanding Flats' Re-cycling Service.

Council is pleased that the administration has pledged that, when the Re-cycling Contract is renewed, new materials, including plastic and cardboard will be collected, which Council believes, will further boost our re-cycling rate.

Council notes that nearly 40% of English and Welsh Councils have adopted a fortnightly collection scheme to increase re-cycling.

However, Council further notes the extensive drawbacks associated with fortnightly rubbish collection, including confusion, missed collections, and increases in the level of odour, rats and vermin.

Council believes these problems would cause unacceptable damage to the street environment in Barnet.

Council further believes LBB can continue to increase re-cycling levels in the Borough without resorting to fortnightly collections.

Accordingly, Council requests Cabinet works to reduce waste and increase re-cycling in Barnet, while maintaining a weekly waste collection service in order to minimise disruption and maximize convenience for our residents.”

Councillor McGuirk has requested, in accordance with Council Procedure Rule Part 4, Section 1, 31.5 that if the item is not dealt with by the end of the meeting it be voted upon at the council meeting.

(b) An amendment in the name of Councillor Monroe Palmer:

“Delete “this administration’s” and substitute “our residents”

Delete “Council requests” and substitute “Council insists”.

(iii) ***Motion 8.3: in the name of Councillor Colin Rogers***

An amendment in the name of Councillor Matthew Offord:

“Amend the Motion so that it reads:

“Council notes the number of people that have signed the petition submitted by the Friends of Cherry Tree Wood to this meeting, and acknowledges the strength of local feeling about maintaining a dedicated park-keeper at this unique and well-loved woodland park.

However, Council is proud of the work being undertaken to improve Cherry Tree Wood. This includes finding an operator for the café, and the work done to improve the park towards this year’s Green Flag Awards, an accolade that has already been given to four of our Premier Parks.

Council calls on Cabinet to ensure the improvements to facilities at Cherry Tree Wood continue, and that the contractors fulfil their obligation to lock the park at night.”

Councillor Offord has requested, in accordance with Council Procedure Rule Part 4, Section 1, 31.5 that if the item is not dealt with by the end of the meeting it be voted upon at the council meeting.

(iv) ***Motion 8.5: in the name of Councillor Lynne Hillan***

An amendment in the name of Councillor Ross Houston:

“Add at beginning:

“Council recognizes the substantial capital investment by the government of nearly £89 million to bring Barnet Homes properties up to Decent Homes standard, as well as the £70 million in grant awarded to Housing Associations for affordable housing schemes in Barnet.”

Insert in 2nd paragraph after “Council notes...”

“...however, that....”

Substantive motion to read:

“Council recognizes the substantial capital investment by the Government of nearly £89 million to bring Barnet Homes properties up to Decent Homes standard, as well as the £70 million in grant awarded to Housing Associations for affordable housing schemes in Barnet.

Council notes, however, that LBB is obliged, in common with all local authorities, to ringfence money collected in rent and charges into the Housing Revenue Account (HRA). This money is passed to the Government.

Council further notes the Government then calculates, for each Borough, the amount needed for repairs and maintenance, and “pays back” the Borough through the Housing Subsidy.

Council understands that, as LBB collects more rent and charges than it is judged to need to spend on repairs and maintenance, this authority is a net contributor to the HRA system, of £9.3 million this year (2007-8), or £847.27 for every one of our tenants.

Council regrets that Barnet tenants and leaseholders are in effect subsidizing the maintenance and repair of housing stock elsewhere in London, and money is being diverted away from investment in their homes.

Council notes that Barking & Dagenham Council, which is set to contribute £14 million this year, believes this subsidy to be an “unfair tax”, and is calling for the money to be paid back.

Council agrees with Barking and Dagenham, and believes that the current rules are to the detriment of LBB, our ALMO Barnet Homes and our tenants, and must be altered. In the meantime, the money must be paid back, so that more investment can be made in Barnet’s housing stock.

Council calls on Cabinet to:

- Oppose these national funding rules, which continually divert money away from investment in Barnet’s social housing
- Call on the Secretary of State for Communities and Local Government to change the National HRA Rules
- Write to the Treasury requesting this year’s subsidy of £9.3 million be returned to LBB for investment by Barnet Homes.””

Councillor Houston has requested, in accordance with Council Procedure Rule Part 4, Section 1, 31.5 that if the item is not dealt with by the end of the meeting it be voted upon at the council meeting.

(v) *Motion 8.7: in the name of Councillor Alison Moore*

An amendment in the name of Councillor Mike Freer:

“Delete all after “Council” and Insert:

“...welcomes the fact that all this authority’s employees earn above the hourly rate suggested as the London's Living Wage.

Council deplores the political posturing of the Mayor of London and Opposition spokesmen which would actually cut the lowest hourly rate for Barnet employees

Council congratulates the Conservative Administration for delivering for employees without signing up for pointless initiatives, and calls on Cabinet to ensure investment in first-rate staff continues.”

Councillor Freer has requested, in accordance with Council Procedure Rule Part 4, Section 1, 31.5 that if the item is not dealt with by the end of the meeting it be voted upon at the council meeting.

(vi) *Motion 8.8: in the name of Councillor Richard Weider*

An amendment in the name of Councillor Charlie O-Macauley:

“Add after “...who have sought refuge in our Country and our Borough away from the danger and torment of situations such as Darfur”:

“Council recognizes the efforts of the British Government to bring lasting peace and security to Darfur including:

- Sponsoring UN Resolution 1593 referring the situation in Darfur to the International Criminal Court
- Pressing the UN to be ready for early deployment of peacekeepers
- Committing £67 million to the African Union Mission in Darfur
- Pursuing targeted sanctions through the Security Council against individuals on any side who violate the ceasefire, impede the peace process or commit human rights violations
- Working to extend the arms embargo on Darfur to the whole of the Sudan
- Contributing £190 million in humanitarian assistance to Sudan since April 2004”

Substantive motion to read:

“Council welcomes the fact that the area of Barnet in the past has welcomed refugees; including those escaping the Holocaust.

Council notes that:

- At the Borough’s Holocaust Memorial Service every year, we call on ourselves to ensure that similar genocides happen “Never Again”
- Just over a decade ago, the world pledged to never let another atrocity like the Rwandan genocide happen again

- For the past four years a genocide has been occurring in Darfur and Sudan, with minimal international intervention to limit the atrocities against innocent civilians which has caused an estimated 400,000 people to have been killed from the combined mortality of violence, malnutrition and disease, since February 2003
- Barnet is home to nearly 300 asylum seekers, and 41 unaccompanied asylum seeking children, according to Home Office figures, who have sought refuge in our country and our Borough away from the danger and torment of situations such as Darfur.

Council recognizes the efforts of the British Government to bring lasting peace and security to Darfur including:

- Sponsoring UN Resolution 1593 referring the situation in Darfur to the International Criminal Court
- Pressing the UN to be ready for early deployment of peacekeepers
- Committing £67 million to the African Union Mission in Darfur
- Pursuing targeted sanctions through the Security Council against individuals on any side who violate the ceasefire, impede the peace process or commit human rights violations
- Working to extend the arms embargo on Darfur to the whole of the Sudan
- Contributing £190 million in humanitarian assistance to Sudan since April 2004

Council believes that:

- As a multi-ethnic and multi-religious Borough, and home to refugees, Barnet Council should be leading the way in campaigning against the ethnic-cleansing and genocide that is taking place in the Sudan and Darfur
- That the British Government must do more at the international level to stop the Darfur genocide, in particular to ensure the protection of the 2.5 million internationally displaced persons at risk from militia attack in Darfur
- It is important to ensure that the general public are properly informed about the genocide so that they can speak out against crimes against humanity and genocide and use their voice to pressure the government for effective policies to bring peace, security and the protection of fundamental human rights.

Council therefore calls on the Leader to write to the Borough's MPs and MEPs calling on them to raise at national and international level support of protection for vulnerable citizens in Darfur.

Council further calls for the Cabinet Member for Children's Services to encourage schools to teach about the Darfur genocide as part of the Holocaust curriculum."''

Councillor O-Macauley has requested, in accordance with Council Procedure Rule Part 4, Section 1, 31.5 that if the item is not dealt with by the end of the meeting it be voted upon at the council meeting.

(vii) *Item 9.1: Administration Policy Item*

An amendment in the name of Councillor Barry Rawlings:

"Insert after "This Council notes....":

“the additional funding for youth services that Central Government has provided through the.....”

Delete “As lack of funding from Central Government continues to present a problem for LBB....”

Substantive motion to read:

“This Council notes the additional funding for youth services that Central Government has provided through the Connexions Service, which supports young people in the transition from school to further education, employment and training, and provides advice on problems and day-to-day issues.

From April 2008, responsibility for Connexions will be transferred from the DFES to the London Borough of Barnet.

The London Borough of Barnet already enjoys a good record of work with the Connexions service, and currently works in partnership with Connexions North London in building youth services in the Borough.

Council believes the best way to provide focused and relevant services to youngsters is for them to be managed by schools, colleges and other local services, and agrees with the Cabinet report that devolving responsibility for Connexions to our schools will be the best way for LBB to manage the service when responsibility is transferred.

Council is keen that Whitehall provides adequate and ring-fenced grants to this authority to ensure that the best possible service can be financed and delivered to the young people of this Borough. Council notes that, at present, the DFES has not been able to provide firm guidance on the future levels of funding, and Council is adamant that this must be resolved quickly.

Accordingly, Council requests Cabinet:

- Ensures that effective commissioning of Connexions services for young people takes place through a devolved commissioning system via our schools and colleges, as recommended in the report to Cabinet on 18 June
- Makes representations to the DFES and the Treasury to ensure that adequate, sustainable, long-term and ring-fenced grant funding (separate from the Formula Grant) is provided so that a first class service can be provided for the young people of Barnet””

(viii) *Item 9.2: Opposition Policy Item*

An amendment in the name of Councillor Matthew Offord:

“Amend the Policy Item so that it reads:

“Tackling congestion hotspots on Barnet roads

The council has developed and put in place numerous plans and strategies aimed at dealing with the problem of congestion on Barnet’s roads. All of them state the fact that the borough’s population is growing fast and that car use, and therefore congestion, is also set to grow.

We all recognise the need for improved public transport, and regret TfL's decision to axe ticket offices at three local Tube Stations, which we believe will serve to discourage such travel. However, the motor-car will continue to be a transport option for residents in Barnet.

Recent debates demonstrate that we are all concerned about the impact of congestion and the consequences it has for the health of the public, the environment, economic activity and our quality of life.

Many of the council's policies dealing with congestion have long-term objectives, with outcomes and benefits that will not be fully realized for some time. However, these objectives are preferable routes to tackling congestion than Road Pricing, which has unfortunately found support among two of the Borough's MPs, Mr Dismore and Dr Vis.

Council accordingly calls on Cabinet to continue the implementation of schemes to tackle congestion across the Borough and monitor them closely to ensure their effectiveness at tackling hold-ups and easing traffic flow.

These include:

- Road Resurfacing
- Removal of unnecessary traffic calming measures
- Improving Road markings
- Improving Junctions
- Improving sight-lines""

6. Changes in Committee Memberships

The Conservative Group has indicated that they wish to make the following changes.

RECOMMEND – That the following changes in Committee Memberships be approved:

- **Councillor Richard Weider to replace Councillor Christopher Harris as a member of the Cleaner, Greener, Transport and Development Overview and Scrutiny Committee.**
- **Councillor Terry Burton to replace Councillor Jazmin Naghar as a Substitute Member of the Cleaner, Greener, Transport and Development Overview and Scrutiny Committee.**
- **Councillor Dean Cohen to replace Councillor Christopher Harris as Chairman of the Finchley and Golders Green Residents Forum.**
- **Councillor Mukesh Depala to replace Councillor Dean Cohen as a Member of the Audit Committee.**
- **Councillor Dean Cohen to replace Councillor Mukesh Depala as a Substitute Member of the Audit Committee.**

Janet Rawlings
Democratic Services Manager

London Borough of Barnet Best Value Performance Plan

30 June 2007

Fulfilling statutory requirements for the Best Value Performance Plan 2007/8

This document contains the following:

- Outturn against national Best Value Performance Indicators (BVPIs) for financial year 2006/7
- Targets for 2007/8 to 2009/10 & comparison against top performing England Councils
- Statement on contracts
- Timetable for Best Value Reviews for 2007/8

Key:

TQ - National Top Quartile performance 2005/6

P - Provisional figure

Changes since previous version to Cabinet on 18th June are shown in bold - please refer to pages 2,3,4,5,12

User Satisfaction Best Value Performance Indicators

Reported on a triennial basis (next surveys due 2009/10)

Indicator Reference	Performance Objective	Actual result for 2003/4	Top England Councils 2003/4	Target for 2006/7	Actual result for 2006/7	Improvement shown as	Target achieved	Direction of Travel	Target 2009/10	Comments
3	% people satisfied with overall council service	60%	55.0%	67%	57%	Increase	No	▼	62%	
4	% people satisfied with council complaint handling	30%	35.0%	41%	31%	Increase	No	▲	38%	
80	Satisfaction with benefits service									
	a) Contact with office	70%	83%	75%	56%	Increase	No	▼	75%	
	b) Service in office	70%	85%	60%	59%	Increase	No	▼	70%	
	c) Telephone service	53%	77.00%	60%	40%	Increase	No	▼	65%	
	d) Staff in office	71%	85%	75%	61%	Increase	No	▼	75%	
	e) Forms	65%	67%	70%	58%	Increase	No	▼	70%	
	f) Speed of service	62%	76%	65%	50%	Increase	No	▼	75%	
	g) Overall	73%	83.00%	75%	62%	Increase	No	▼	75%	
111	Planning applicants satisfied with service	54.5%	71.5%	75%	64%	Increase	No	▲	70%	
89	Satisfaction with environmental cleanliness	59%	73%	65%	74%	Increase	Yes	▲	77%	
90	User survey: satisfaction with									
	a) Waste collection	81%	84%	85%	83%	Increase	No	▲	87%	
	b) Recycling	61%	72.0%	65%	62%	Increase	No	▲	68%	
	c) Waste disposal	69%	85.0%	73%	77%	Increase	Yes	▲	85%	
	d) Doorstop recycling	67%	Data not available	78%	68%	Increase	No	▲	82%	
118	Library user survey: % satisfaction									
	a) Found books	66.4%	85.7%	65%	80%	Increase	Yes	▲	82%	
	b) Found information	65.3%	75.1%	75%	70%	Increase	No	▲	75%	
	c) Overall satisfaction	86.6%	90.5%	88%	88%	Increase	Yes	▲	90%	
119	% satisfaction with leisure facilities									
	a) Sport & leisure	38%	60.5%	49%	47%	Increase	No	▲	55%	
	b) Libraries	66%	75.5%	76%	66%	Increase	No	▬	72%	
	c) Museums & galleries	22%	52%	42%	27%	Increase	No	▲	36%	
	d) Theatres/Concert Halls	22%	55%	41%	25%	Increase	No	▲	32%	
	e) Parks and Open Spaces	72%	77%	77%	78%	Increase	Yes	▲	83%	

Corporate Health: Best Value Performance Indicators

Indicator Reference	Performance Objective	Actual result for 2005/6	Top England Councils 2005/6	Target for 2006/7	Actual result for 2006/7	Improvement shown as	Target achieved	Direction of Travel	Improvement Targets			Comments
									2007/8	2008/9	2009/10	
2	a) Equality Standard for Local Government : Level to which Barnet conforms	Level 3	N/A	Level 3	Level 3	Increase	Yes	—	Level 4	Level 4	Level 5	
	b) % score against checklist on duty to promote racial equality	68%	79%	70%	73.68%	Increase	No	▲	79%	79%	79%	
8	% invoices paid in 30 days	81.04%	96.71%	100%	92.5%	Increase	No	▲	100%	100%	100%	
9	% Council Tax collected	95.30%	98.40%	96.5%	94.60%	Increase	No	▼	96%	96.5%	97%	
10	% non-domestic rates received	97.60%	99.26%	99%	97.70%	Increase	No	▲	99%	99%	99%	
11a	% top 5% of earners that are women	49.47%	42.45%	50%	52%	Increase	Yes	▲	52%	52%	52%	TQ
11b	% top 5% of earners from ethnic minorities	13.16%	4.33%	14%	9.71%	Increase	No	▼	10.5%	11%	12%	TQ
11c	% top 5% of earners that have a disability	3.68%	4.83%	4%	1.71%	Increase	No	▼	2%	2.5%	3.00%	
12	Average days lost due to sickness absence for council employees	7.15	8.34	6.2	7.59(P)	Decrease	No	▼	7 days	6.5 days	6 days	TQ
14	% employees retiring early	0.59%	0.17%	0.55%	1.32%	Decrease	No	▼	1%	0.8%	0.7%	
15	% employees retiring on grounds of ill health	0.17%	0.10%	0.15%	0.09%	Decrease	Yes	▲	0.1%	0.1%	0.1%	
16	a) % employees declaring they meet the Disability Discrimination Act 1995 definition of disability	1.86%	3.89%	2%	1.54%(P)	Increase	No	▼	1.7%	1.9%	2.5%	
	b) % economically active disabled people in Barnet	17.41%	N/A	20%	10.67%	N/A	No	▼	N/A	N/A	N/A	
17	a) % council employees from ethnic minority communities	22.4%	4.8%	25%	23.5%	Increase	No	▲	24%	24.5%	25%	TQ (17a)
	b) % economically active ethnic minority community population in the borough	86.0%	N/A	90%	27%	N/A	N/A	N/A	Indicator deleted 2007/8			
156	% public council buildings accessible to disabled people	32.0%	N/A	50%	41%	Increase	No	▲	60%	70%	80%	

Education: Best Value Performance Indicators

Indicator Reference	Performance Objective	Actual result for 2005/6	Top England Councils 2005/6	Target for 2006/7	Actual result for 2006/7	Improvement shown as	Target achieved	Direction of Travel	Improvement Targets			Comments
									2007/8	2008/9	2009/10	
38	% 15 year olds achieving 5+ GCSEs at A*-C or equivalent	63.1%	58.3%	67%	64.80%	Increase	No	▲	69%	71%	Targets not yet set with DfES	TQ
39	% 15 year olds achieving 5 GCSEs or equivalent at A*-G (inc English & Maths)	89%	90.8%	92%	90%	Increase	No	▲	92.50%	92.0%		TQ
40	% pupils achieving Level 4 or above in Key Stage 2 Maths	81%	77.4%	87%	82%	Increase	No	▲	87%	84%		TQ
41	% pupils achieving Level 4 or above in Key Stage 2 English	84%	81.2%	87%	85%	Increase	No	▲	87%	85%		TQ
43	% statements of special educational need (SEN) prepared in 18 weeks											
	a) excluding	100%	100%	100%	100%	Increase	Yes	▬	100%	100%	100%	TQ (43a)
	b) including	56.7%	95.4%	83%	55.09%	Increase	No	▼	84%	84%	85%	
those affected by "exceptions to rule" under SEN Code of Practice												
45	% half days missed due to total absence in secondary schools	6.90%	7.26%	7.04%	7%	Decrease	Yes	▼	7.02%	7.00%	Target not yet set with DfES	TQ
46	% half days missed due to total absence in primary schools	5.80%	5.13%	5.22%	5.80%	Decrease	No	▬	5.80%	5.50%	5.40%	
181	% 14-year olds achieving Level 5+ in Key Stage 3:											
	a) English	82%	77%	83%	81%	Increase	No	▼	84%	85%	Targets not yet set with DfES	TQ
	b) Maths	80%	77%	82%	82%	Increase	Yes	▲	83%	85%		
	c) Science	74%	74%	79%	78%	Increase	No	▲	81%	83%		
	d) ICT	71%	73.83%	80%	77%	Increase	No	▲	80%	80%		
194	% pupils achieving Level 5 or above in Key Stage 2											
	a) English	34%	29%	36%	41%	Increase	Yes	▲	45%	44%	Targets not yet set with DfES	TQ
	b) Maths	38%	32%	40%	42%	Increase	Yes	▲	45%	44%		TQ
221	Outcomes from youth work: % young people aged 13-19 gaining											
	a) a recorded outcome	15%	59%	35%	35.24%	Increase	Yes	▲	50%	60%	60%	
	b) an accredited outcome	4%	25%	15%	14.98%	Increase	No	▲	25%	30%	30%	
222	Quality of Early Years & Childcare Leadership:											
	a) % of leaders with a qualification at Level 4 or above	20%	35%	25%	26.13%	Increase	Yes	▲	35%	45%	55%	TQ 222(b)
	b) % with input from staff with graduate or post graduate training	100%	100%	100%	100%	Increase	Yes	▬	100%	100%	100%	

Social Care and Health: Best Value Performance Indicators

Indicator Reference	Performance Objective	Actual result for 2005/6	Top England Councils 2005/6	Target for 2006/7	Actual result for 2006/7	Improvement shown as	Target achieved	Direction of Travel	Improvement Targets			Comments
									2007/8	2008/9	2009/10	
49	% children looked after* on 31 March in any year with 3+ placements in the year	11.26%	N/A	11%	12.17%	Decrease	No	▼	11%	11%	11%	
50	% young people leaving care aged 16+ with at least 1 GCSE at A*-G or GNVQ	48%	59%	70%	66.66%	Increase	No	▲	75%	75%	75%	
161	Care leavers in education, employment or training at age 19	0.50	0.91	0.82	0.68	Increase	No	▲	0.78	0.80	0.83	
162	% reviews of child protection cases	97%	100%	100%	100%	Increase	Yes	▲	100%	100%	100%	
163	Adoptions of children looked after	4.3%	9.5%	7%	4.8%	Increase	No	▲	8%	9%	9%	
197	% change in conceptions to females under 18 (per 1,000 females aged 15-17)	42.7%	-18.2%	-19.20%	18.4%	Decrease	No	▲	-23.3%	-27.5%	-31.7%	
53	Households receiving intensive home care per 1,000 population 65+	9.61	16.64	10	11.64	N/A	Yes	▲	13.2	14.3	15.4	
54	Older people helped to live at home per 1,000 population 65+	64.87	100.10	70	58.63	Increase	No	▼	70	70	75	
56	% equipment delivered within 7 days	84%	91%	85%	89.60%	Increase	Yes	▲	92%	95%	95%	
195	New clients 65+ - the average of the % where the time from 1st contact to beginning of assessment is less than or equal to i) 48 hrs (2 calendar days) and ii) 4 weeks (28 calendar days)	76.70%	83.5%	75%	92.30%	Increase	Yes	▲	95%	95%	95%	
196	Acceptable waiting time for care packages - % care packages provided within 4 weeks	82.4%	91.5%	85%	88.88%	Increase	Yes	▲	90%	92%	95%	
201	Adults/older people receiving direct payments per 100,000 population (over 18)	91	99	100	137.55	N/A	Yes	▲	175	205	240	

* 'Children looked after' are children who have been placed in the care of the local authority

Housing: Best Value Performance Indicators

Indicator Reference	Performance Objective	Actual result for 2005/6	Top England Councils 2005/6	Target for 2006/7	Actual result for 2006/7	Improvement shown as	Target achieved	Direction of Travel	Improvement Targets			Comments
									2007/8	2008/9	2009/10	
63	Average Standard Assessment Procedure (SAP) rating for energy efficiency of council owned dwellings	68	69	67	68.61	Increase	Yes	▲	70	71	72	2001 methodology used
64	Private sector vacant dwellings returned to occupation/demolished as a direct result of action by the Council	362	76.5	400	568	Increase	Yes	▲	400	400	400	TQ
66	Rent collection and arrears recovery											
	a) proportion of rent collected	96.43%	98.59%	97.3%	96.97%	Increase	No	▲	97.62%	97.9%	98.2%	
	b) tenants with 7 weeks+ rent arrears	15.01%	4.12%	13%	6.82%	Decrease	Yes	▲	5.90%	4%	4%	
	c) number of Notices Seeking Possession served	43.41%	17.06%	30%	41.09%	Decrease	No	▲	32%	28.5%	25%	
	d) % evicted as result of arrears	0.39%	0.21%	0.33%	0.33%	Decrease	Yes	▲	0.29%	0.23%	0.17%	
74	a) Satisfaction of Local Authority tenants with service provided	78%	84%	80%	71%	Increase	No	▼	78%	80%	82%	
	b) ethnic minority tenants	79%	82%	80%	65%	Increase	No	▼	72%	77%	82%	
	c) non- ethnic minority ethnic tenants	77%	84%	80%	73%	Increase	No	▼	79%	81%	82%	
75	a) Tenant satisfaction in opportunities for participation	65%	69%	66%	56%	Increase	No	▼	65%	70%	75%	
	b) ethnic minority tenants	64%	71%	66%	58%	Increase	No	▼	60%	67%	75%	
	c) non-ethnic minority tenants	65%	70%	66%	55%	Increase	No	▼	66%	71%	75%	
164	Does Barnet follow Commission for Racial Equality code of practice in rented housing?	Yes	N/A	Yes	Yes	N/A	Yes	—	Indicator deleted 2007/8			
184	a) Proportion council homes 'non-decent' at the start of the financial year	59%	16%	63%	46.49%	Decrease	Yes	▲	41%	35%	23%	
	b) % change in proportion of 'non-decent' council homes between the start and end of financial year	10.5%	28.3%	24%	12.53%	Increase	No	▲	14.63%	34.29%	60.87%	

Housing: Best Value Performance Indicators

Indicator Reference	Performance Objective	Actual result for 2005/6	Top England Councils 2005/6	Target for 2006/7	Actual result for 2006/7	Improvement shown as	Target achieved	Direction of Travel	Improvement Targets			Comments
									2007/8	2008/9	2009/10	
212	Average time taken to re-let local authority housing	30 days	29 days	29 days	27.37 days	Decrease	Yes	▲	26.5 days	26.25 days	26 days	
183a	Average stay in: Bed & Breakfast for households with children/pregnant woman unintentionally homeless & in priority need	0 weeks	1 week	4 weeks	0 weeks	Decrease	Yes	▬	Indicator deleted 2007/8			TQ 183(a)
183b	Average stay in: Hostels for households with children/pregnant woman unintentionally homeless & in priority need	9.40 weeks	1 week	4 weeks	0 weeks	Decrease	Yes	▲	4	4	4	
202	People sleeping rough on a single night in Barnet	0-10 people	0	0-10 people	0-10 people	Decrease	Yes	▬	Less than 10 people			
203	% change in families (incl. pregnant woman/dependant children) in temporary accommodation compared with previous year average	4.12%	-16.00%	0%	2.28%	Decrease	No	▲	Indicator deleted 2007/8			
213	No. of homeless households for whom housing advice casework intervention resolved their situation	2	5	1.22	3.1	Increase	Yes	▲	3.16	3.34	3.53	
214	Proportion of households accepted as statutorily homeless & accepted as such by same authority within last 2 years	1.82%	0.37%	<2%	0.42%	Decrease	Yes	▲	Indicator deleted 2007/8			TQ
76	Benefit Fraud per 1,000 caseloads											
	a) Claimants visited	169.18	N/A	200	157.07	N/A	Yes	▲	Indicator deleted 2007/8			
	b) Fraud investigators	0.17	N/A	0.17	9.15	N/A	No	▼	0.178	0.159	0.15	
	c) Fraud investigations	32.23	N/A	38.24	32.18	N/A	No	▼	38.2	34.17	32.18	
	d) Prosecutions & sanctions	3.92	N/A	4.25	4.44	N/A	Yes	▲	4.25	N/A	N/A	
78a	Time to process new benefit claims	38 days	26.4 days	35 days	78.23 days	Decrease	No	▼	35 days	30 days	29 days	
78b	Time to process notifications of changes of circumstance relating to benefit claims	19.4 days	9.1 days	18 days	42.67 days	Decrease	No	▼	15 days	13 days	13 days	
79a	% benefit calculations correct on basis of information available	99.4%	99%	98.5%	98.40%	Increase	No	▼	98.50%	98.50%	98.50%	TQ
79b	Recoverable overpayments											
	i) HB overpayments recovered as a % of those deemed recoverable during the year	72.33%	79.39%	65%	52.20%	Increase	No	▼	65%	66%	67%	
	ii) HB overpayments recovered as % of total amount of HB overpayments	30.60%	39.69%	35%	26.57%	Increase	No	▼	35%	40%	50%	
	iii) % written off	4%	N/A	5%	0.15%	N/A	Yes	▲	5%	5%	5%	

Environment: Best Value Performance Indicators

Indicator Reference	Performance Objective	Actual result for 2005/6	Top England Councils 2005/6	Target for 2006/7	Actual result for 2006/7	Improvement shown as	Target achieved	Direction of Travel	Improvement Targets			Comments
									2007/8	2008/9	2009/10	
82ai/bi	% household waste recycled/composted	27.47%	33.92%	32%	29.47%	Increase	No	▲	35%	37%	40%	
82aii/bii	Tonnes household waste recycled/composted	38,845.98	23,896.40	45,000	41,946.22	Increase	No	▲	50,500	53,000	57,500	TQ
84	Household waste collected per head of population											
	a) kilograms	432.8kg	394Kg	433kg	431.6kg	Decrease	Yes	▲	424kg	416.5kg	409kg	
	b) % change from previous year	-8.18%	-3.79%	0%	-0.26%	Decrease	Yes	▲	-2%	-1.77%	-1.8%	
86	Cost of waste collection per household	£47.35	£39.48	£46.39	£54.89(P)	Decrease	No	▼	£61.43	£71.17	£73.31	
91	% population served by kerbside recycling collection											
	a) 1 type of recyclable	100%	100%	100%	100%	Increase	Yes	▬	100%	100%	100%	TQ
	b) 2 types of recyclables	100%	100%	100%	100%	Increase	Yes	▬	100%	100%	100%	TQ
199	Local street & environment cleanliness											
	a) Litter & debris	9%	8.8%	18%	16.3%	Decrease	Yes	▼	12%	9%	9%	
	b) Graffiti	9%	1%	8%	13.80%	Decrease	No	▼	7%	6%	5%	
	c) Fly posting	1%	0	1%	2%	Decrease	No	▼	1%	1%	1%	
	d) Fly-tipping	4843 incidents/ 1098 actions	N/A	1	2(P)	Decrease	No	N/A	2	1	1	

Environment: Best Value Performance Indicators

Indicator Reference	Performance Objective	Actual result for 2005/6	Top Engalnd Councils 2005/6	Target for 2006/7	Actual result for 2006/7	Improvement shown as	Target achieved	Direction of Travel	Improvement Targets			Comments
									2007/8	2008/9	2009/10	
99	Road accident casualties											
	All killed/seriously injured											
	a(i) Number of casualties	172	83	206.1	146	Decrease	Yes	▲	197.1	188.2	179.2	
	a(ii) % change over previous year	-20.7%	-19.3%	-4.17%	-15.1	Decrease	Yes	▲	-4.35%	-4.55%	-4.76%	
	a(iii) % change over 1994-8 average	-36.0%	-40.4%	-23.3%	-45.7%	Decrease	Yes	▲	-26.7%	-30.0%	33.3%	TQ
	Children killed/seriously injured											
	b(i) Number of casualties	24	11	22	22	Decrease	Yes	▲	20.7	19.4	18.1	
	b(ii) % change over previous year	-7.7%	-26.5%	-5.56%	-8.3%	Decrease	Yes	▲	-5.88%	-6.25%	-6.67%	TQ
	b(iii) % change over 1994-8 average	-22.6%	-55.7%	-29.2%	-29.0%	Decrease	Yes	▲	-33.3%	-37.5%	-41.7%	TQ
	All slight injuries											
	c(i) Number of casualties	1398	718	1669.4	1210.0	Decrease	Yes	▲	1654.6	1639.8	1625.1	
	c(ii) % change over previous year	-3.0%	-8.6%	-0.88%	-13.4%	Decrease	Yes	▲	-0.88%	-0.89%	-0.9%	TQ
c(iii) % change over 1994-8 average	-21.1%	-21.1%	-5.8%	-31.7%	Decrease	Yes	▲	-6.7%	-7.5%	-8.3%	TQ	
100	Temporary traffic controls/road closure days/km of traffic sensitive streets	0 day/km	0.1 day/km	0.1 day/km	0	Decrease	Yes	▬	0.1	0.1	0.1	TQ
165	% pedestrian crossings with disabled facilities	93%	99.6%	95%	93.30%	Increase	No	▲	95%	95%	95%	
178	Footpaths/rights of way easy to use	100%	88.2%	100%	100%	Increase	Yes	▬	100%	100%	100%	TQ
187	% footways with condition index below deficiency threshold	16%	12%	15%	16%	Decrease	No	▬	13%	10%	13%	
215	Average time taken to repair street lighting faults											
	a) non District Network Operator control	4.67 days	3.43 days	3 days	2.62 days	Decrease	Yes	▲	2.5 days	2.5 days	2.4 days	
	b) District Network Operator control	16.98 days	14.03 days	14 days	13.25 days	Decrease	Yes	▲	10 days	10 days	10 days	
223	Condition of principal roads - % where structural maintenance should be considered (new survey method)	8%	N/A	7%	9%	Decrease	No	▼	6%	5%	6%	
224	Condition of non principal roads - % where structural maintenance should be considered											
	a) Classified	10%	N/A	9%	10%	Decrease	No	▬	9%	9%	9%	
	b) Non-classified	7.96%	N/A	7.5%	9.01%	Decrease	No	▼	6.0%	6.5%	6.5%	

Environment: Best Value Performance Indicators												
Indicator Reference	Performance Objective	Actual result for 2005/6	Top England Councils 2005/6	Target for 2006/7	Actual result for 2006/7	Improvement shown as	Target achieved	Direction of Travel	Improvement Targets			Comments
									2007/8	2008/9	2009/10	
166	Score against checklist of enforcement best practice:											
	a) Environmental Health (EH)	82.9%	100%	96.60%	87.92%	Increase	No	▲	100%	100%	100%	
	b) Trading Standards (TS)	90%	100%	95%	90%	Increase	No	▬	95%	95%	95%	
216	Contaminated land sites:											
	a) of potential concern	336	N/A	266	266	N/A	Yes	▲	200	160	128	
	b) with sufficient detailed information	21%	9%	23%	23%	Increase	Yes	▲	20%	20%	20%	TQ
217	% of pollution control improvements completed on time.	100%	100%	90%	100%	Increase	Yes	▬	90%	90%	90%	TQ
218	Abandoned vehicles dealt with in 24 hours											
	a) % new reports investigated from notification	98.91%	96.64%	100%	89.17%	Increase	No	▼	97%	97.50%	98%	TQ
	b) % removed when legally entitled	98.54%	95%	100%	96.39%	Increase	No	▼	97%	97.50%	98%	TQ
106	New homes built on previously developed land	100%	97%	95%	100%	Increase	Yes	▬	95%	96%	97%	TQ
109	% planning applications determined											
	a) Major in 13 weeks	89.21%	74.90%	72%	88%	Increase	Yes	▼	78%	79%	80%	TQ
	b) Minor in 8 weeks	78.63%	81.07%	75%	80.88%	Increase	Yes	▲	78%	79%	80%	
	c) Other in 8 weeks	87.33%	91.39%	85%	89.11%	Increase	Yes	▲	89%	90%	91%	
200	a) Development scheme by 28 March 2005 and thereafter maintain a 3-year rolling programme	Yes	N/A	Yes	Yes	N/A	Yes	▬	Yes	Yes	Yes	
	b) Meet milestones	No	N/A	Yes	Yes	N/A	Yes	▬	Yes	Yes	Yes	
	c) Publish annual monitoring report by 31 Dec each year	Yes	N/A	Yes	Yes	N/A	Yes	▬	Yes	Yes	Yes	
204	% appeals allowed against planning decisions	38.1%	25%	35%	39%	Decrease	No	▼	39%	38%	37%	
205	Score against planning quality of service checklist	100%	100%	100%	100%	Increase	Yes	▬	80%	90%	100%	TQ

Culture and Related Services: Best Value Performance Indicators

Indicator Reference	Performance Objective	Actual result for 2005/6	Top England Councils 2005/6	Target for 2006/7	Actual result for 2006/7	Improvement shown as	Target achieved	Direction of Travel	Improvement Targets			Comments
									2007/8	2008/9	2009/10	
170	a) Usage of museums per 1,000 population	51	958	63	51	Increase	No	—	60	62	63	
	b) Visits to museums in person per 1,000 population	37	523	52	29	Increase	No	▼	53	50	50	
	c) Pupils visiting museums in organised school groups per 1,000 population	2360	8156	1400	1441	Increase	Yes	▼	1400	2500	2500	
219	Conservation areas:											
	a) Total number	18	N/A	18	17	N/A	N/A	N/A	19	20	19	
	b) % with up-to-date character appraisal	11%	31.81%	25%	29%	Increase	Yes	▲	40%	65%	100%	
	c) % with published management proposals	0%	7.7%	10%	17%	Increase	No	▲	20%	30%	60%	
220	Compliance against Public Library Service Standards	2	N/A	2	2	Increase	Yes	—	2	3	2	

Community Safety and Well Being: Best Value Performance Indicators												
Indicator Reference	Performance Objective	Actual result for 2005/6	Top England Councils 2005/6	Target for 2006/7	Actual result for 2006/7	Improvement shown as	Target achieved	Direction of Travel	Improvement Targets			Comments
									2007/8	2008/9	2009/10	
126	Domestic burglaries per 1,000 households	20.8	6.4	17.89	18.39	Decrease	No	▲	16.68	Targets being agreed with police		
127	Violent offences per 1,000 population:											
	a) Violent crime	24.3	12.5	15.01	20.86	Decrease	No	▲	13.89	Targets being agreed with police		
	b) Robberies	3.8	0.3	3.32	3.22	Decrease	Yes	▲	3.11			
128	Vehicle crimes per 1,000 population	19.30	7.30	15.01	16.06	Decrease	No	▲	13.89			
174	Racial incidents recorded by council per 100,000 population	131	N/A	Not suitable for target setting	148.92	Decrease	N/A	N/A	Not suitable for target setting			
175	% racial incidents resulting in further action	96.96%	100%	100%	100%	Increase	Yes	▲	100%	100%	100%	
225	Actions against domestic violence	81.82%	N/A	90%	90.91%	Increase	Yes	▲	90%	90%	100%	
226	Advice/guidance services:											
	a) Total expenditure	£915,000 Broad cost estimate	N/A	No target set	£650,000	N/A	N/A	N/A	£668,070	£686,642	£705,731	
	b) CLS quality mark	67% estimate	N/A	No target set	95.05%	N/A	N/A	N/A	95%	95%	95%	
	c) Direct provision	£333,050 Broad cost estimate	N/A	No target set	£600,945.16	N/A	N/A	N/A	£617,651	£634,822	£652,470	

Statement on contracts

The following contracts awarded during 2006/7 comply with the Code of Practice on Workforce Matters in Local Authority Service Contracts.

Contracts awarded in 2006/7 which involved staff transfers were:

- December 2006 - Meals in the Home (from Barnet Council to Sodexo). (Staff transfer occurred in 2007/8).
- March 2007 - Information System Support (from Specialist Computer Centres PLC to Barnet Council).

Best Value Reviews

In 2007-8 the Council completed a Best Value Review of its Sports and Leisure activities. To reflect the changing local and national priorities the Council is now undertaking a programme of more focused Value for Money Reviews.